

GVC credit union

GREATER VANCOUVER COMMUNITY

For Real People

GREATER VANCOUVER COMMUNITY CREDIT UNION MEMBER NEWSLETTER

News

GVC Credit Union News



2008 Penny Drive



In early May longtime GVC member Lund Milton brought to our attention the story of his neighbour's son, Dayton Blampied, and his courageous battle with a form of childhood cancer. Last year to help with the financial battle, Dayton started his first penny drive to benefit the BC Children's Hospital, raising \$11,928. This year, Dayton managed to top those numbers by raising \$12,047.92! Below is an excerpt from a note from Lund:

Thank-you to everyone who participated in the penny drive. A special thank-you to GVCCU employees who also gave their time sorting and rolling some of the donations.

Lund Milton

Remember that donations in any amount, big or small, are gladly accepted and much needed. Email pennydrive4bcch@msn.com if you would like to donate to the Blampied Family and Friends Annual Penny Drive. All funds go directly to the BC Children's Hospital Foundation.

You can also follow Dayton's inspiring story, and others, at www.caringbridge.org.

In Our Community

Maintaining close ties in the communities GVC Credit Union serves is an important part of what we are all about. Summer brings about many opportunities to reinforce this with a number of outdoor festivals taking place in the lower mainland.

GVC kicked off the summer with the Little Mountain Riley Park Community Festival in Vancouver on Sunday, June 8th.



Tim Leong and Josephine Gonzales of our Vancouver branch put their face painting skills to the test.

While the June weather lacked something to be desired (although it never did rain!), crowds of people were out and about, partaking in all the different festivities. Our complimentary bags of popcorn went fast, our face painters were kept busy and our guess the gumball contest had line-ups! All in all it was a great success and a fun afternoon.

This year GVC had the opportunity to sponsor popular local caricaturist Ted Couling, who offered free caricature drawings at the festival. No surprises here- Mr. Couling was very busy all afternoon with a steady stream of festival attendees wanting a cartoon drawing of themselves. If you have an upcoming event and would like Mr. Couling to attend, please contact him at 604 575 2344.



Nick Wong and Don Murray of our Vancouver branch stop by the Vancouver Fire & Rescue booth.

Sunday, June 22nd GVC was out in the community once again- this time at the Sapperton Days Street Festival in New Westminster. Thankfully the weather turned out great and a good time was had by all who attended the busy festival.

The next summer event where you will find GVC is at the Willingdon Community Day Fair at the Willingdon Community Centre (1491 Carleton Ave., Burnaby) from 5:30-8pm on Thursday, August 14th. Be sure to stop by with the little ones. This year's fair includes carnival games, raffle draws, live entertainment and more, plus admission is free!

68th AGM



Guest Speaker Helmut Pastrick

GVC Credit Union's 68th Annual General Meeting was held Wednesday, May 14th, 2008, once again at the Executive Inn in Burnaby.

Attending members and guests enjoyed a buffet-style dinner while listening to music by a Clarinet Quartet. Following dinner, Helmut Pastrick, Chief Economist for Credit Union Central of BC, presented a speech on the economic and housing outlook on both a local and global scale.

The business session of the Annual General Meeting commenced at 7:50pm, with 147 members and 3 guests in attendance. During the meeting, the 2008 director election results were announced. Glenn McLaughlin, Judi Corra and new director John Schretlen were the successful candidates, each to serve a three year term. Mr. Schretlen was welcomed to the Board and the unsuccessful candidates Lucas Kott, Jacqueline Lalonde and Anja Tremblay, were thanked for their participation in the election.

Prior to the end of the meeting, special recognition was given to Phil Beall for his longtime service of 10 years as a Director of GVC Credit Union. Thanks Phil, for your dedicated service to GVC members and staff over the years.

Three door prizes were then handed out, followed by the adjournment of the meeting at 8:40pm. A little chocolate treat awaited attendees on their way out.



Chair Glenn McLaughlin (L) presents a plaque to Phil Beall recognizing his service to GVC Credit Union.

Term Deposit Winner!



Olivia Reid visited the GVC tent at the Riley Park Community Festival on June 8th to enter our Guess the Gumballs contest. She guessed the closest number of gumballs without going over and won a \$250 term deposit with us! Vancouver MSR Yanthi Linawaty congratulates Olivia above.

Are You Interested in Becoming a Director?

Being a director requires study, time and commitment to actively participate in making decisions relating to the credit union's current and future operations, goals and corporate strategies.

Members wishing to learn more about what it takes to become and act as a director are invited to join our 'Director Workshop' this fall.

The workshop will provide you with more in depth information on the duties and responsibilities of being a director, on credit union history and on GVC's Board of Directors structure, such as the various committees and their functions.

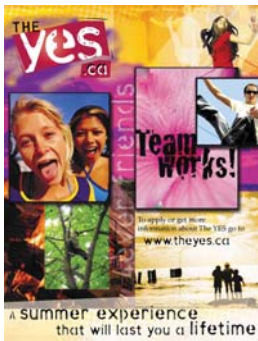
If you're interested please contact Balbir Bains, Operations Manager, at 604 298 3344 or by email at bbains@gvccu.com.



Goalgetters Soccer School

Goalgetters Soccer School pamphlets and registration forms are now available at each branch of GVC Credit Union. If you are interested in registering your kid(s) for this year's summer session, please contact Gerry Heaney at 604 540 6301


The YES 2008 Camp Sponsorships



GVC Credit Union is very pleased to again offer our members a limited number of partial sponsorships to the Youth Excellence Society's (The YES) basic camps.

If you are a young person between the ages of 14-16 looking for some great summer fun and a chance to learn new skills and values, you'll want to be part of the life-changing experience of The YES.

If you would like to participate in one of this year's YES camps, please contact Jacqueline Griffin by phone at 604 298 3344 or by email at jgriffin@gvccu.com.



Education Awards Available

The Credit Union Foundation of British Columbia offers education awards from the GVC Credit Union Pioneers Memorial and other Trusts for post-secondary school students needing a financial helping hand. Members in need of such assistance are encouraged to apply for a Credit Union Foundation Award.

The Credit Union Foundation is the provincial charitable arm of the BC Credit Union system. GVC is a strong supporter of the Foundation.

Application forms are available at your branch.

"Vishing" Scam

Some consumers have received automated "Vishing" telephone calls impersonating their financial institution. A consumer will receive a pre-recorded call identifying that it is their financial institution calling to inform them that their account(s) has been frozen. The message asks the consumer to immediately input their ATM/debit card number, expiration date, and their PIN to reactivate the affected account(s). The calls appear to be made from various telephone numbers. Unauthorized ATM withdrawals are occurring as a result of this scam.

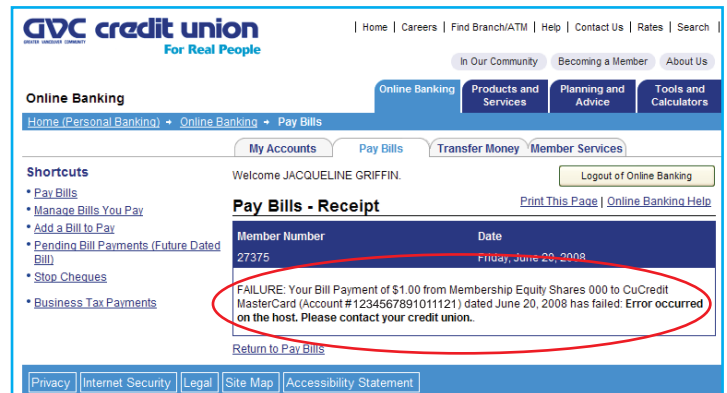
GVC Credit Union would never send you a pre-recorded message and would not, under any circumstances, ask you to divulge your PIN number. Your PIN number is as good as your signature and should not be given out to anyone.

This "Vishing" scam has shown up in the USA and it is likely only a matter of time before it hits Canada. If you receive a "Vishing" telephone call impersonating GVC Credit Union, please contact your branch or Balbir Bains at 604 298 3344 immediately. Any suspicious calls can be reported to Phone Busters at 1-888-495-8501.

(Source: Fair Isaac)

Online Bills Paid From Shares?

We have received a few phone calls from members regarding online bill payments not debiting their account. In many cases, this has been because the member has inadvertently set up the bill to debit either their Equity or Patronage Share account. Your Share accounts are your membership investments with GVC, therefore bill payments cannot be made from them. Below is the error message that appears if this should occur:



FAILURE: Your Bill Payment of \$50.00 from Membership Equity Shares 000 to CuCredit MasterCard (Account # 1234567891011121) dated June 20, 2008 has failed: Error occurred on the host. Please contact your credit union..

The above error message appears to be the payment receipt, which is likely why members are bypassing it without realizing that the bill payment has not been successful. If you are making an online bill payment, please read the Pay Bills - Receipt information to ensure your payment has gone through properly.

GVC Credit Union is a member-owned financial co-operative which was founded in 1940 by members joining together to help one another.

Mission Statement

To offer savings and loan facilities oriented to the needs of individuals and families in Greater Vancouver.

To provide members with financial services at competitive rates and in such a manner as to be able to deal personally with each individual member.

To assist members in prudently managing their financial affairs by providing timely and appropriate financial information and personal loans and deposit counselling.

To offer other financial services if (in the opinion of the policy makers) they provide a member benefit.

GVC's objective is to achieve the above while paying competitive dividends, providing good quality working conditions, salaries and benefits to employees, and earning sufficient surplus to provide for statutory reserves and other reserves as might be deemed prudent.



Holiday Hours

BC DAY

Saturday, August 2 Open
 Monday, August 4 **CLOSED**
 Tuesday, August 5 Open

LABOUR DAY

Saturday, August 31 Open
 Monday, September 1 **CLOSED**
 Tuesday, September 2 Open

THANKSGIVING

Saturday, October 11 Open
 Monday, October 13 **CLOSED**
 Tuesday, October 14 Open



www.gvccu.com
 604 444 5250

Branch Hours

	MON	TUES	WED	THU	FRI	SAT
Vancouver	9:30-5	9:30-5	9:30-5	9:30-5	9:30-6	10-2
Brentwood	9:30-5	9:30-5	9:30-5	9:30-5	9:30-6	10-2
Lougheed	CLOSED	9:30-5	9:30-5	9:30-5	9:30-6	9:30-3
New West	9:30-5	9:30-5	9:30-5	9:30-5	9:30-6	10-2
Surrey	CLOSED	9:30-5	9:30-5	9:30-5	9:30-6	9:30-3
Head Office	8-5	8-5	8-5	8-5	8-5	CLOSED

Board of Directors

Elected by you, the members, representing your interests and guiding the future of your credit union are:

- Herb Gill Chair of the Board
- Glenn McLaughlin 1st Vice-Chair
- Jim Pope 2nd Vice-Chair
- Judi Corra Director
- Gilles Deschenes Director
- Les Hausch Director
- John Schretlen Director
- Ken Sherwood Director
- Tom O'Sullivan Director

Now 5 GVC Locations to serve you!

HEAD OFFICE
Administration
 1801 Willingdon Ave
 Burnaby BC V5C 5R3
 T. 604 298 3344
 F. 604 421 8949
admin@gvccu.com

BURNABY
Brentwood Office
 1801 Willingdon Ave
 Burnaby BC V5C 5R3
 T. 604 298 3344
 F. 604 298 3417
brentwood@gvccu.com

BURNABY
Lougheed Office
 9608 Cameron St
 Burnaby BC V3J 1M2
 T. 604 421 3456
 F. 604 420 5526
burnaby@gvccu.com

NEW WESTMINSTER
Royal Square Mall Office
 25B-800 McBride Blvd
 New Westminster BC V3L 2B8
 T. 604 525 1414
 F. 604 525 1424
newwest@gvccu.com

SURREY
Towngate Centre Office
 1-9989 152nd St
 Surrey BC V3R 4G5
 T. 604 584 4434
 F. 604 584 6038
surrey@gvccu.com

VANCOUVER
25th & Cambie Office
 100-4088 Cambie St
 Vancouver BC V5Z 2X8
 T. 604 876 7101
 F. 604 876 0892
vancouver@gvccu.com